

STOCKHOLM | STOCKHOLMS
UNIVERSITY | KONSTNÄRLIGA
OF THE ARTS | HÖGSKOLA

STUDY ENVIRONMENT SURVEY 2026

Stockholms Konstnärliga Högskola

What is the purpose of a study environment survey?

- ✓ To get an idea of what the students think about their study environment and about SKH as a university.
- ✓ To be able to give managers a tool to use in the improvement work.
- ✓ To be able to focus on the right things, find strengths and development potential and help to make the right decisions.
- ✓ Comparison (benchmark) against itself over time (trend).

About the survey

The survey was conducted between March 30th to April 20th , 2026. It was sent by email to all students attending the school. Four automatic reminders have been sent to respondents (students) who have not responded or have not completed their survey.

The survey is anonymous. This means that no result is displayed for a group or segmentation with fewer than 5 responses. In five responses, an index value can be displayed. Three additional responses are required to show the spread of the response options.

The survey was conducted by Kvara in collaboration with AQ Analys, which guarantees anonymity and confidentiality.

Period: 2026-03-30 – 2026-04-20

Totalt number of students: 355

Number of people who started the survey: 93

Number of people who completed the survey: 79

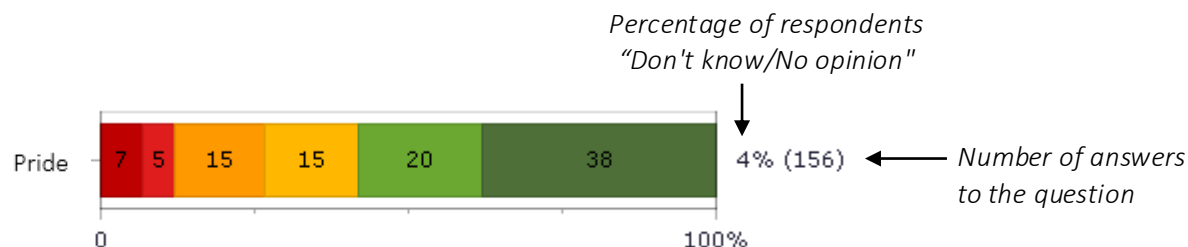
Answering frequency: 22%

Response scale

The questions are asked as positive claims and the response scale consists of a 6-point scale and the option "Don't know/No opinion". The NPS-question scale is 11-point.

Satisfaction Index (%) is based on a calculation of all responses from 1. Fully disagree - 6 Fully agree. The "Don't know/No opinion" option is not included in the result.

The percentage of respondents who answered "Don't know/No opinion" is shown with the percentage to the right of scattergraphs (provided there are sufficient answers).



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How likely is it that you would recommend SKH as a university to a friend or acquaintance?

(Ignore the fact that you might not want to study with someone you know or that you might not know anyone who would be interested)

10 Extremely likely
9
8
7
6
5 Neutral
4
3
2
1
0 Not at all likely

< Back

Next >

I feel that there is sufficient access to...

areas for independent study, group rooms, rooms for practical/artistic activities

1. Fully disagree 6. Fully agree

1	2	3	4	5	6
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Don't know/No opinion

Summary of question areas

Premises; Sufficient access



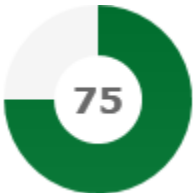
Foresight



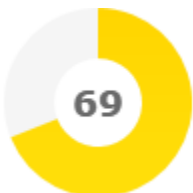
Library



Psychosocial; Treatment



SKH's service



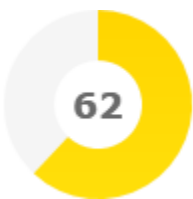
The external education



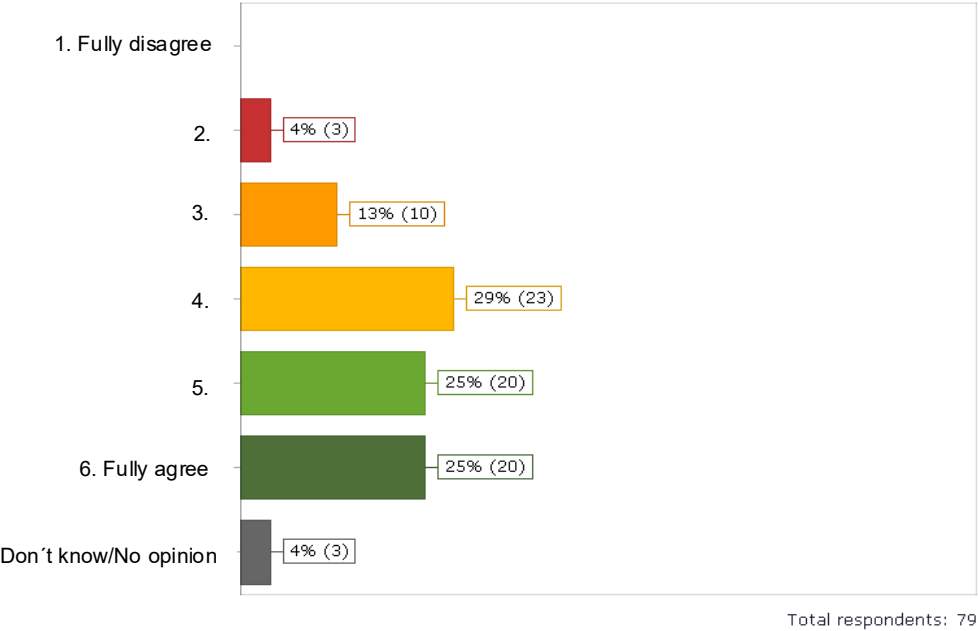
Psychosocial; Mood and relationships



SKH's support services



I am overall satisfied with life as a student at SKH.

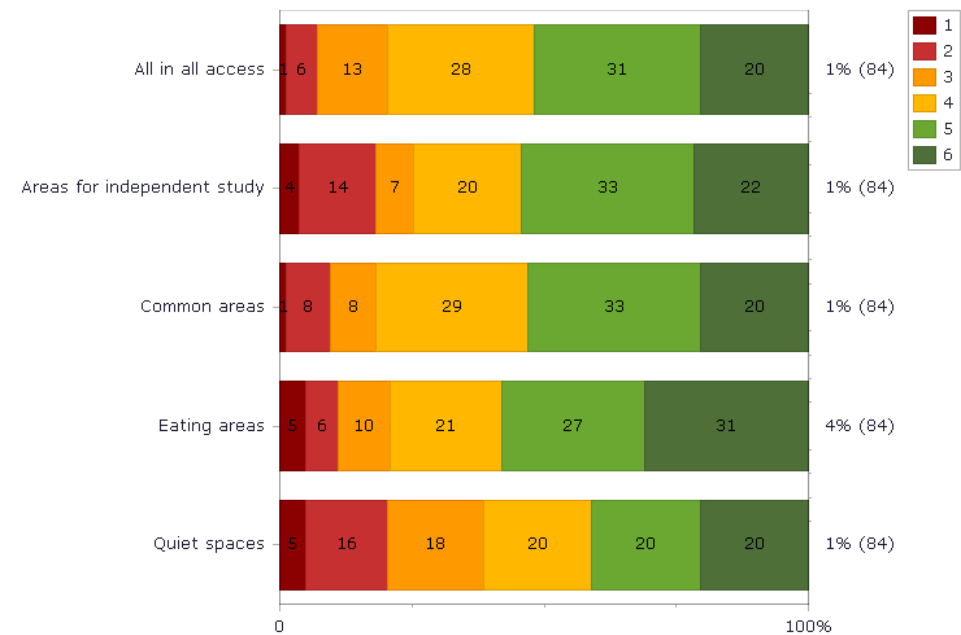
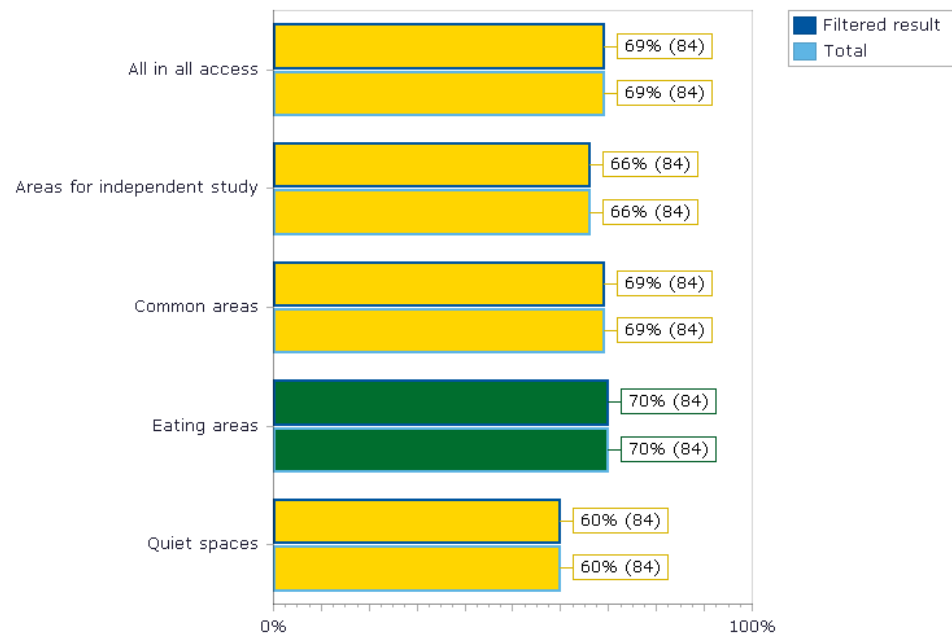


	2020	2022	2024	2026	Diff
Overall satisfied	66	66	71	72 ▲	1

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

Question area: Premises – Sufficient access

This question area is divided in two slides



I feel that there is sufficient access to...

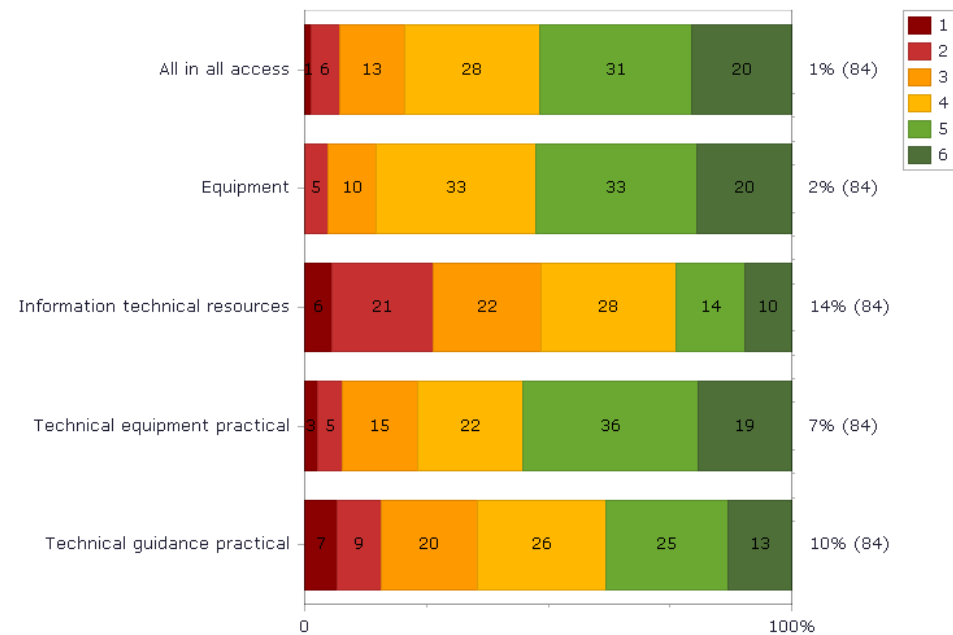
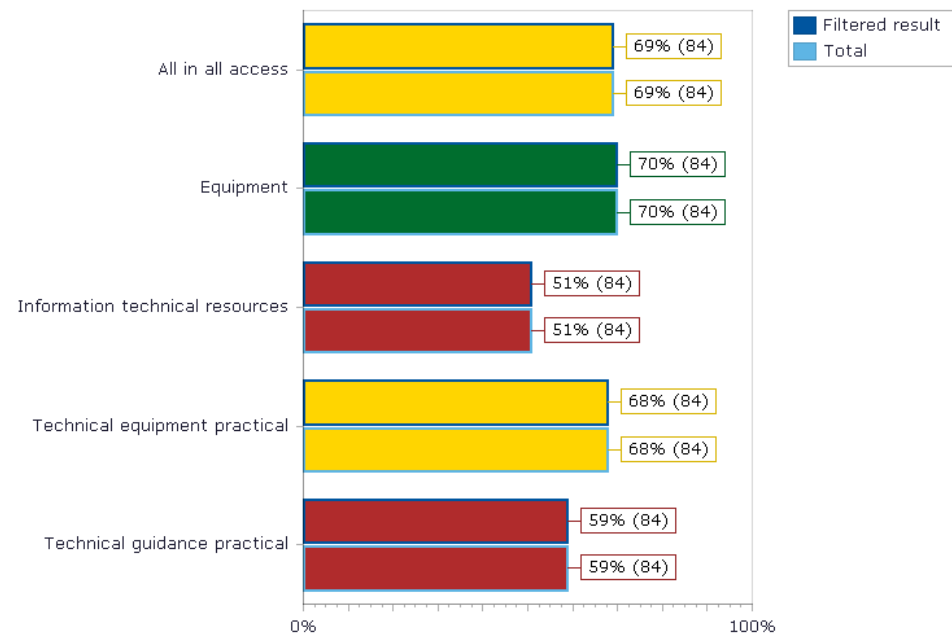
All in all access	On the whole, I am satisfied with access to premises and equipment.
Areas for independent study	areas for independent study, group rooms, rooms for practical/artistic activities
Common areas	common areas and meeting places
Eating areas	eating areas, including microwave ovens
Quiet spaces	quiet spaces, spaces to relax

	2020	2022	2024	2026	Diff
All in all access	71	67	70	69 ▼	-1
Areas for independent study	68	62	64	66 ▲	2
Common areas	65	58	69	69	0
Eating areas	72	75	74	70 ▼	-4
Quiet spaces	48	51	54	60 ▲	6

- 70-100% = On the right path
- 60-69% = Potential for improvement
- 0-59% = Action needed

Question area: Equipment – Sufficient access

This question area is divided in two slides



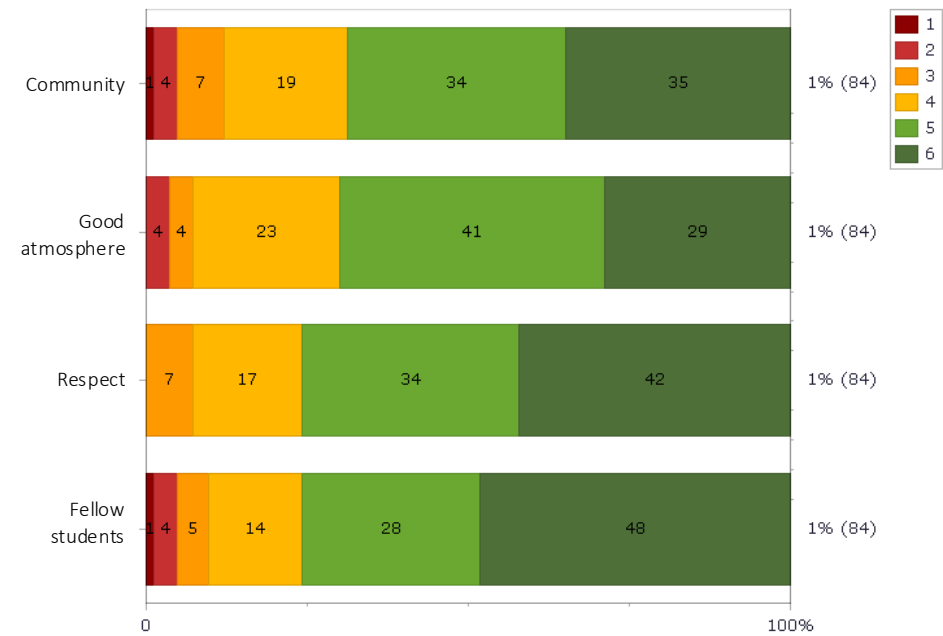
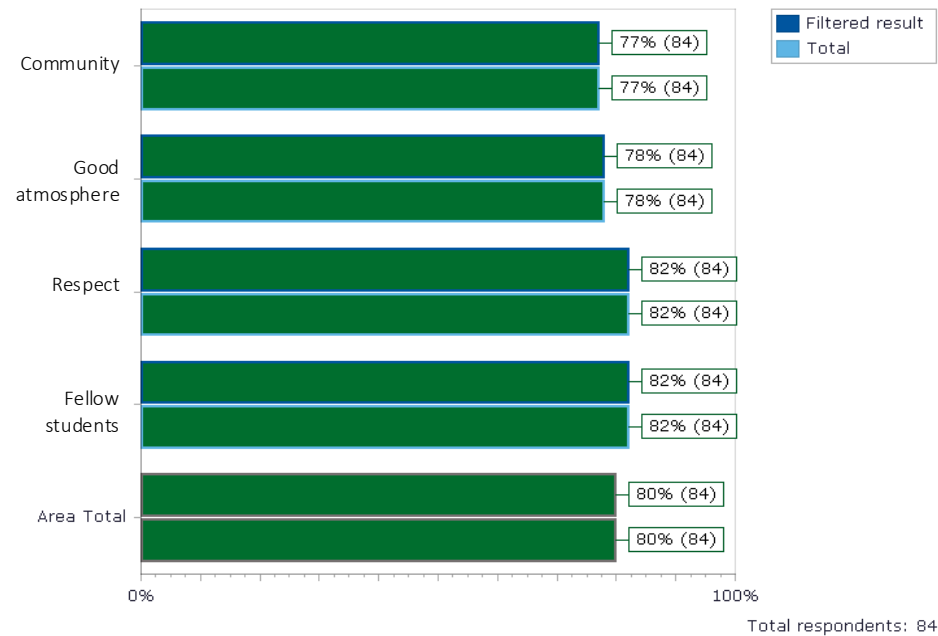
I feel that there is sufficient access to...

All in all access	On the whole, I am satisfied with the quality and functionality of the facilities.
Equipment	equipment such as computers, projectors, copiers, instruments, wireless networks and power sockets
Information technical resources	information about the department's resources
Technical equipment practical	technical equipment for artistic practical elements
Technical guidance practical	technical guidance for artistic practical elements

	2020	2022	2024	2026	Diff
All in all access	71	67	70	69 ▼	-1
Equipment	74	65	72	70 ▼	-2
Information technical resources	-	48	51	51	0
Technical equipment practical	-	67	66	68 ▲	2
Technical guidance practical	-	57	60	59 ▼	-1

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

Question area: The psychosocial study environment – Atmosphere and relationships



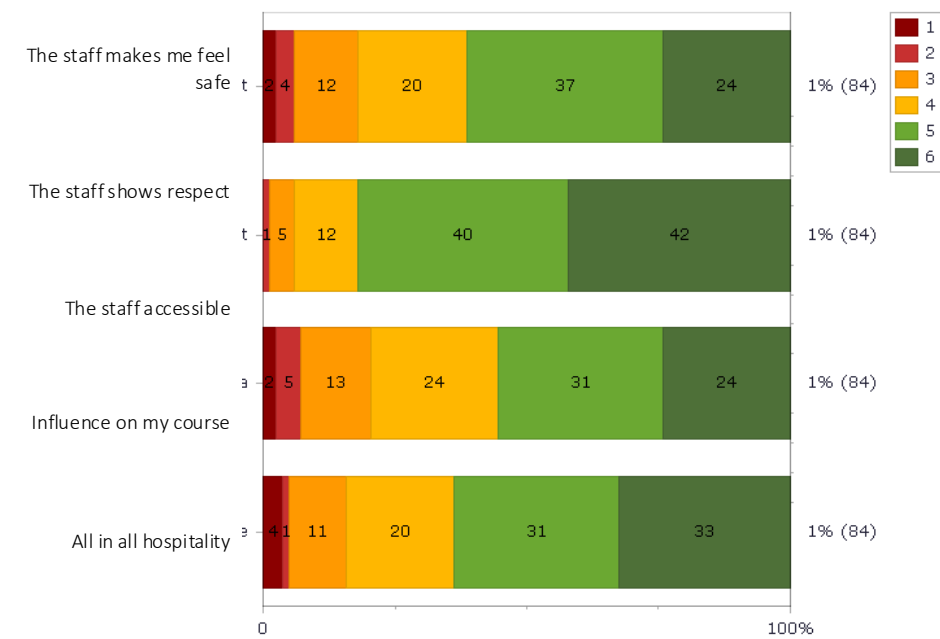
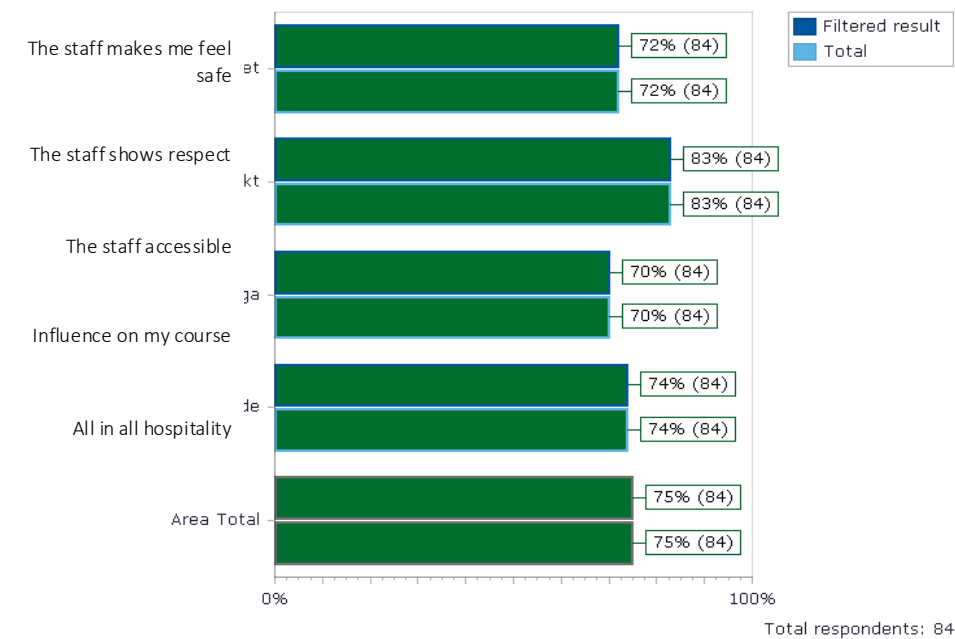
	2020	2022	2024	2026	Diff
Community	76	68	69	77	▲ 8
Good atmosphere	73	68	71	78	▲ 7
Respect	82	75	78	82	▲ 4
Fellow students	81	78	78	82	▲ 4
Area Total	78	72	74	80	▲ 6

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

Full question

Community	The relations between students on my course are characterised by a sense of community
Good atmosphere	There is a good atmosphere on my education
Respect	The relations between students on my education are characterised by respect
Fellow students	I am able to work with fellow students when necessary

Question area: The psychosocial study environment – Treatment

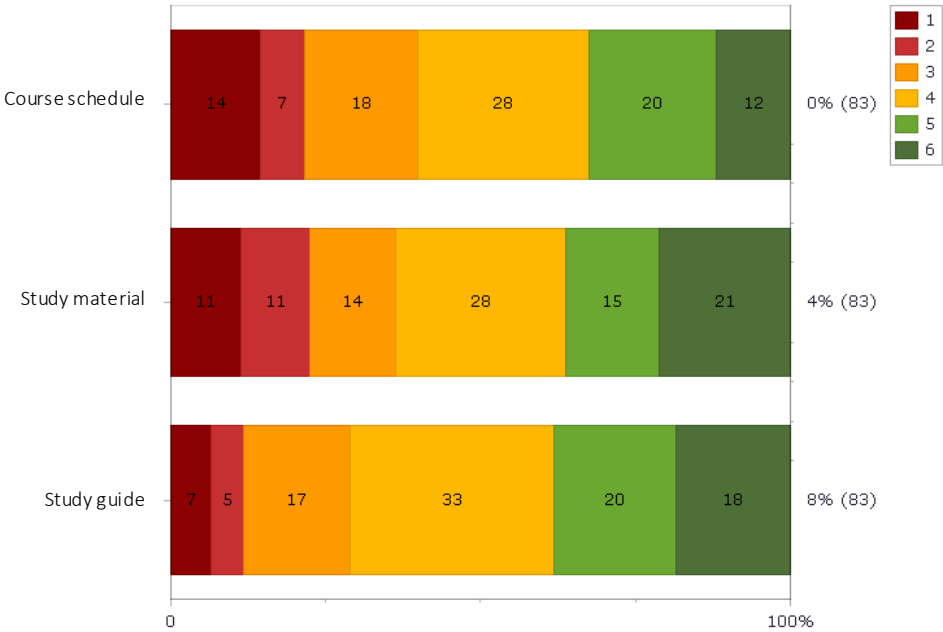
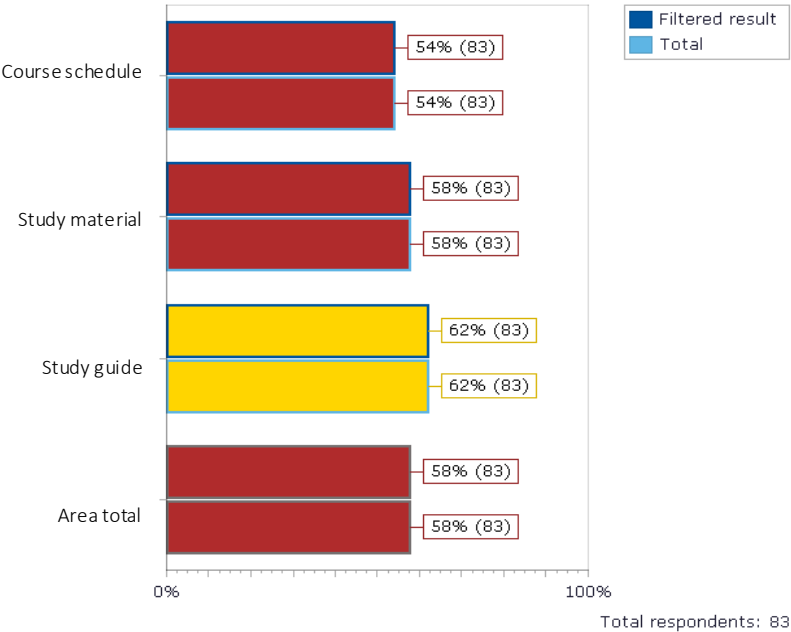


Full question	
The staff makes me feel safe	The staff have the ability to make me feel safe and assured on my education
The staff shows respect	The staff treat me respectfully
The staff accessible	The teachers are accessible
Influence on my course	I am able to have an influence on my course
All in all hospitality	On the whole, I am happy with how I am treated at SKH

2020	2022	2024	2026	Diff
75	77	77	72	▼ -5
80	80	82	83	▲ 1
71	72	73	70	▼ -3
63	60	-	-	-
73	74	78	74	▼ -4
72	73	78	75	▼ -3

- 70-100% = On the right oath
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- 0-59% = Action needed

Question area: Foresight

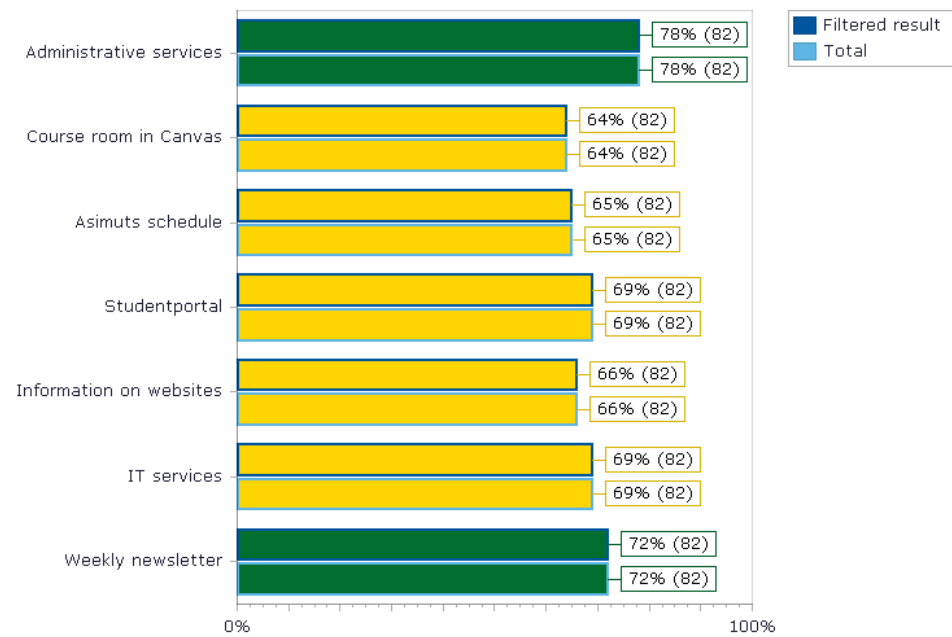


	2020	2022	2024	2026	Diff
Course schedule	44	53	47	54 ▲	7
Study material	52	60	59	58 ▼	-1
Study guide	-	-	62	62	0
Area total	48	56	56	58 ▲	2

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

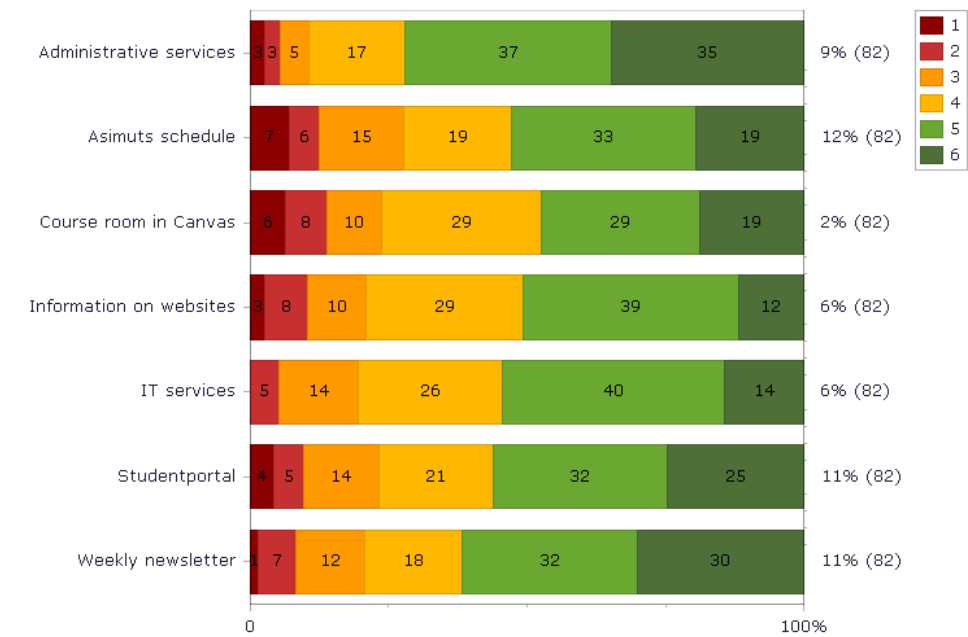
Full question	
Course schedule	SKH shows adequate advance planning with regard to course schedule
Study material	SKH shows adequate advance planning with regard to study material
Study guide	SKH shows adequate advance planning with regard to study guide (or similar)

Question area: Service



I'm satisfied with...

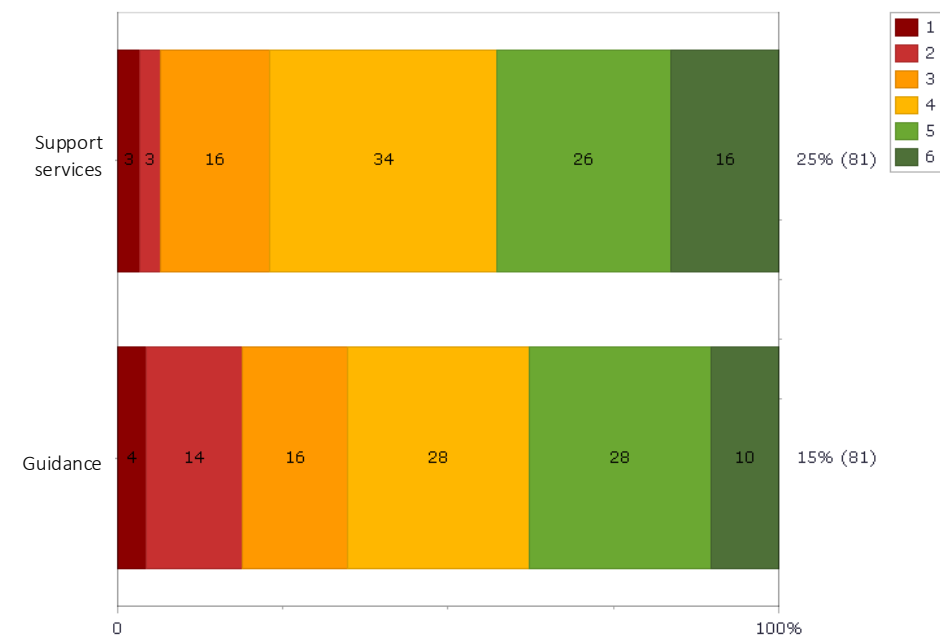
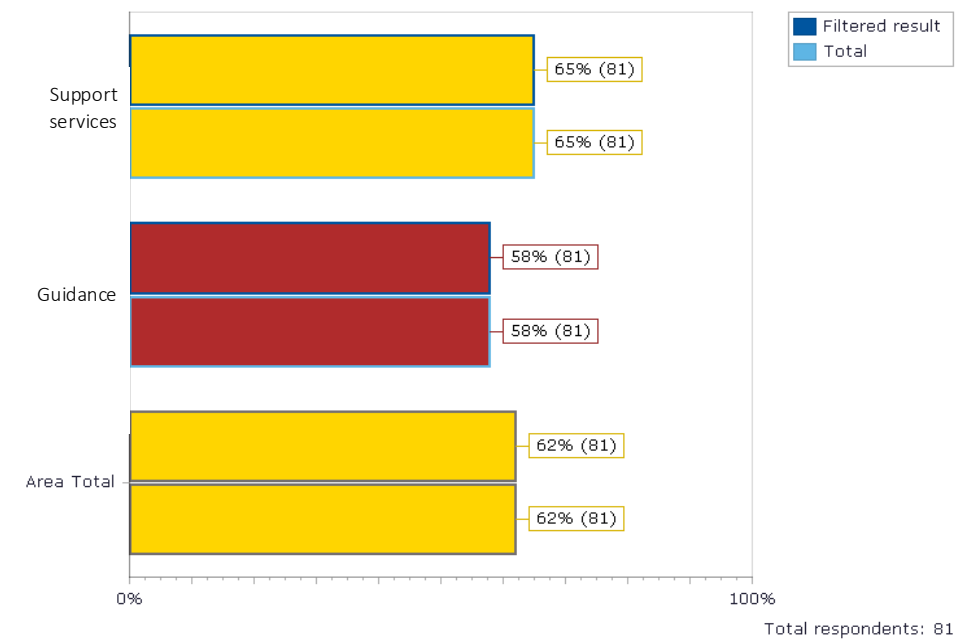
Administrative services	administrative support (registration, certificate, etc.)
Course room in Canvas	my digital course room in Canvas
Asmiuts schedule	access to my schedule in Asimut
Studentportal	SKH's student portal (intranet)
Information on websites	information on websites and the external website Uniarts.se
IT services	SKH's IT support (e-mail, computer labs, software, printers, etc.)
Weekly newsletter	to get information through weekly newsletters



	2020	2022	2024	2026	Diff
Administrative services	70	71	76	78 ▲	2
Asimuts schedule	-	60	62	65 ▲	3
Course room in Canvas	-	49	57	64 ▲	7
Information on websites	54	58	67	66 ▼	-1
IT services	67	63	66	69 ▲	3
Studentportal	-	64	68	69 ▲	1
Weekly newsletter	-	72	68	72 ▲	4

- 70-100% = On the right oath
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- 0-59% = Action needed

Question area: Support services



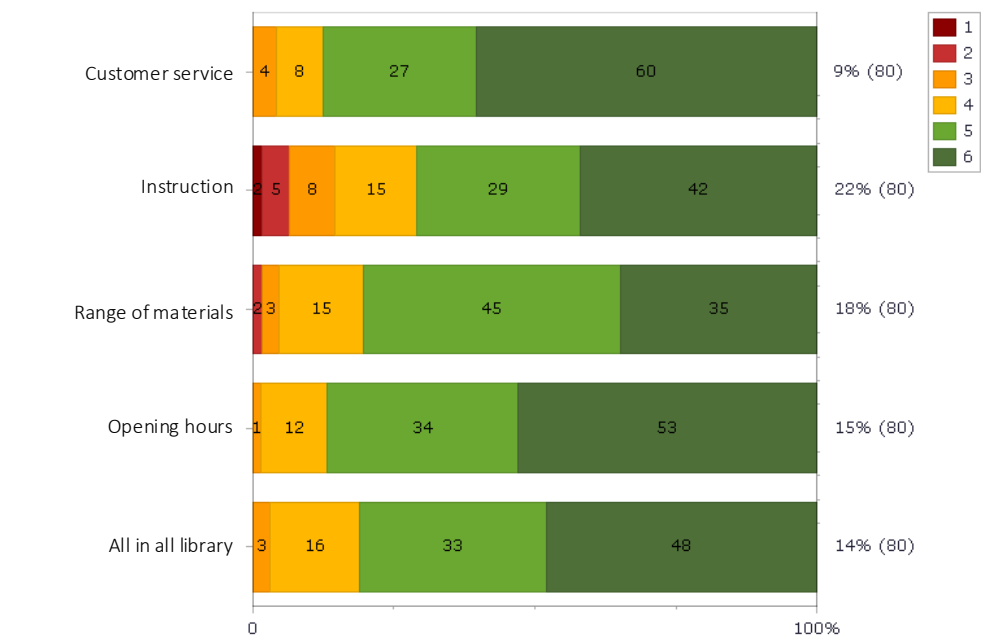
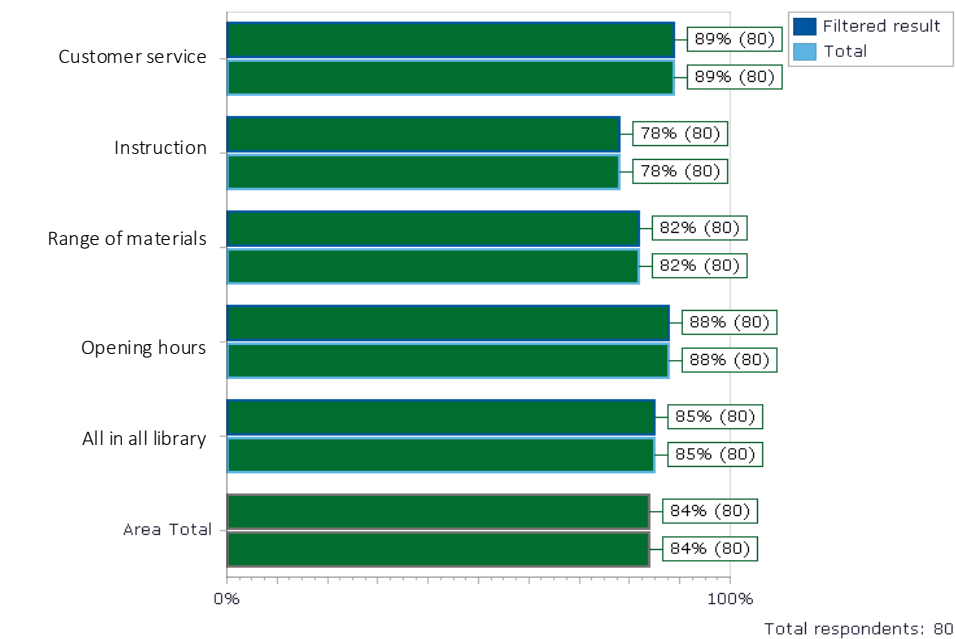
	2020	2022	2024	2026	Diff
Support services	61	60	65	65	0
Guidance	54	54	58	58	0
Areatotal	57	57	62	62	0

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

On the whole, I am...

Support services	satisfied with the support services offered by SKH.
Guidance	satisfied with the guidance I have received at SKH regarding my studies and my future working life

Question area: Library

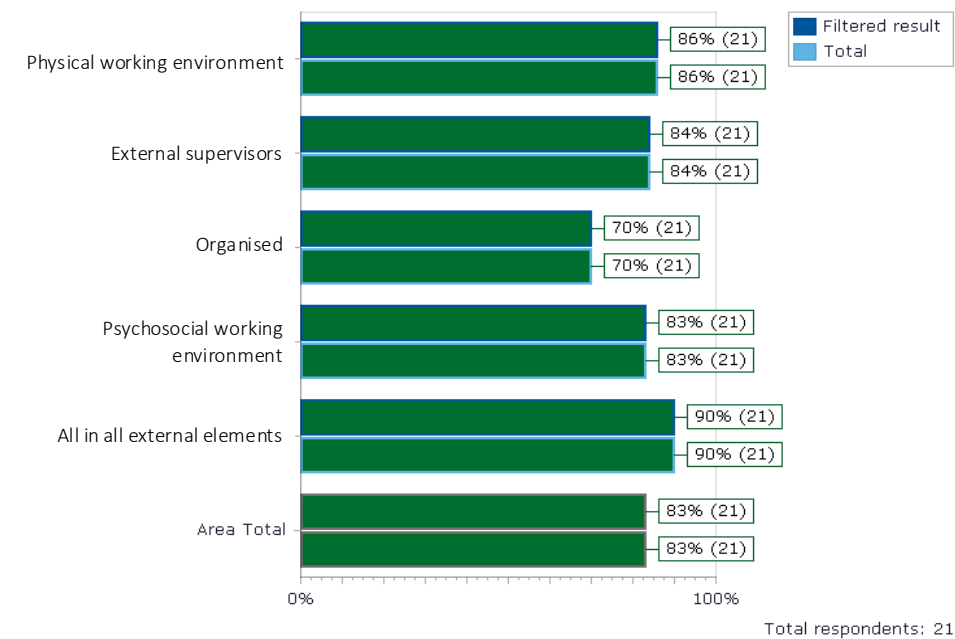


	2020	2022	2024	2026	Diff
Customer service	92	91	96	89	-7
Instruction	76	77	84	78	-6
Range of materials	83	83	87	82	-5
Opening hours	87	89	91	88	-3
All in all library	86	88	93	85	-8
Area total	85	86	90	84	-6

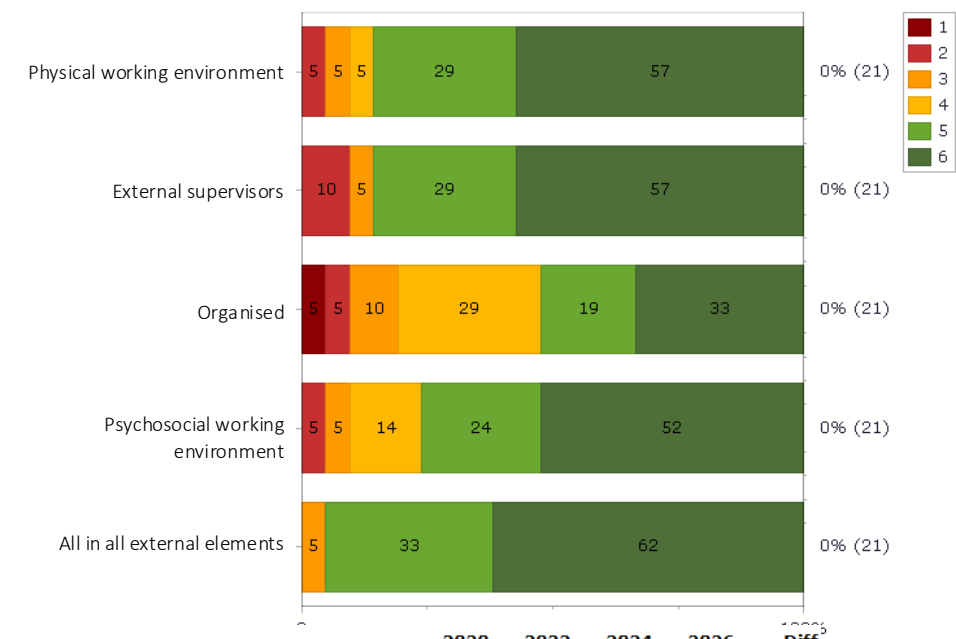
- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

I feel that SKH's library provides good...	
Customer service	customer service
Instruction	instruction in how to search for information
Range of materials	range of books, journals, e-resources and other teaching materials
Opening hours	opening hours
All in all library	On the whole, I am satisfied with the SKH library.

Question area: The external education



	Full question
Physical working environment	The physical working environment for the externally based elements was good
External supervisors	I have received good support from external supervisors
Organised	Externally based elements of my education are well organised
Psychosocial working environment	The psychosocial working environment was good, such as how the staff treated me and the atmosphere at the workplace
All in all external elements	On the whole, I am satisfied with the external elements of my education

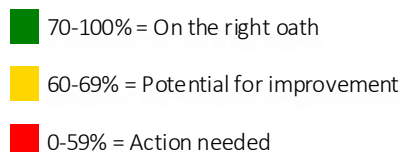


	2020	2022	2024	2026	Diff
Physical working environment	78	82	81	86	▲ 5
External supervisors	75	86	79	84	▲ 5
Organised	69	73	75	70	▼ -5
Psychosocial working environment	79	82	85	83	▼ -2
All in all external elements	79	83	85	90	▲ 5
Area total	76	81	81	83	▲ 2

- 70-100% = On the right oath
- 60-69% = Potential for improvement
- 0-59% = Action needed

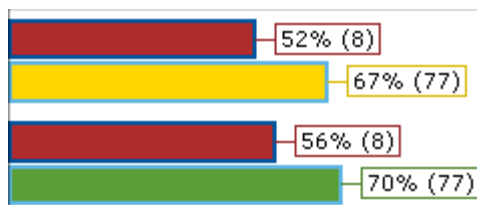
How to Interpret the images

Limit values



Shows general limits for acceptable limit value, potential for improvement and low performance.

Bars



The top bar shows your or filtered result. The lower bar shows the total value of the entire business.

The color of the bar can be green, yellow, or red, depending on the value of the question/area, see the legend at the top left.

Response scale

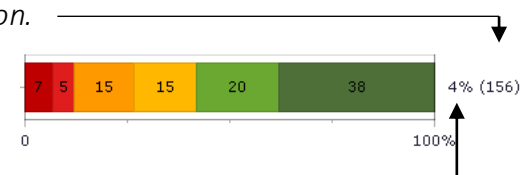
The questions are asked as positive statements. Respondents take a position based on the answer options

" 1. Fully disagree" to " 6. Fully agree".

The "Don't know/No opinion" answer option is not included in the calculation.

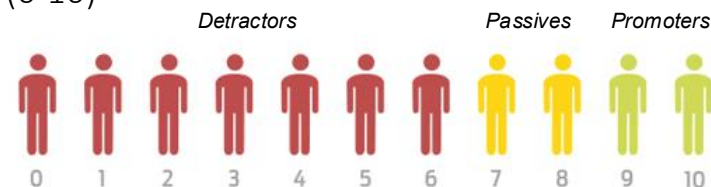
" Don't know/No opinion"- response

The number in parentheses shows the number of people who answered the question.



The percentage to the right of the scatter graph shows the number of people who answered "Don't know/No opinion".

NPS-scale (0-10)



The Net promoter score® (NPS®) is calculated by taking the proportion (%) promoters minus the share (%) detractors. The result is a percentage between -100 to 100.

The yellow passives do not create a positive or negative reputation so they are not included in the calculation.